

Position: Location: Starting Salary:

Summary:

Greenhill Humane Society is one of the leading non-profit, life-saving animal shelters in the country. Our Canine Behavior Coordinator oversees enrichment and behavior modification programs for animals in the shelter and in foster homes; performs, and trains staff to perform, canine behavior assessments; communicates with other shelters and rescue organizations; provides pre-intake, adoption counseling, and post-adoption support regarding behavioral issues.

Direct Supervisor: Canine Program Manager

# A successful candidate will:

- Have a desire to make a positive difference in the lives of animals and people.
- Treat all animals and humans with compassion and respect.
- Provide care and shelter for animals, support and resources for people, and education to promote the humane treatment of animals.
- Use Fear Free techniques to reduce stress and improve the shelter experience for animals.

## **Essential functions:**

- Develop and implement enrichment solutions and behavior plans for animals to enhance their environment, reduce stress, and improve or maintain behavior and quality of life.
- Demonstrate safe handling at all times and have a thorough knowledge of animal body language.
- Maximize staff and volunteer safety by working together to monitor the animal's time in our care.
- Work with the Canine Program Manager to identify animals that will benefit from additional training postadoption and create specialized contracts, waivers, and behavior plans for adopters.
- Coordinate and oversee playgroups and other programs with the goal of increasing dog and human interactions to efficiently reduce length of stay.
- Support a culture of learning by developing curriculum and implementing ongoing training for staff and volunteers.
- Participate in euthanasia decisions to manage risks to staff, volunteers, and the community.
- Demonstrate excellent customer service and supervisory skills, including the ability to work with a diverse group of individuals.
- Collaborate with foster staff and foster families to identify, place, and support shelter animals in foster homes.
- Build and nurture the canine enrichment / behavior modification volunteer program.
- Accurately describe animals using objective characteristics and behaviors.
- Participate in continuing education to enhance knowledge of animal behavior and training.
- Ensure that equipment and materials are properly used and maintained.
- Demonstrate strong organizational skills and good attention to detail.
- Excel at working independently as well as with a team.
- Collaborate with colleagues, support strategic planning, and ensure alignment with Greenhill's core values, vision and mission.

## Knowledge, Skills & Abilities:

- High school diploma or general education degree.
- Demonstrated knowledge of animal behavior and enrichment, and at least two years of experience working with animals in a shelter setting; or equivalent combinations of education and experience.
- Thorough knowledge of animal behavior modification and evaluation techniques.

Last revised April 2024

- Skilled in animal handling and restraint techniques.
- Ability to read and comprehend written instructions.
- Ability to communicate professionally with a variety of audiences.
- Basic understanding of MS Office; ability to learn and use PetPoint software.
- Ability to remain pleasant and calm while in stressful situations.

### Certificates, licenses, registrations:

- CPDT or certification from a nationally-recognized certifying body that endorses the methods recommended by of the American Veterinary Society of Animal Behavior (AVSAB) preferred.
- Valid Oregon Driver's license required.

#### **Physical demands:**

- Must be able to safely handle dogs up to 150 lbs. without endangering yourself or the animal.
- Ability to coordinate eyes and limbs to perform movements requiring skill and training, such as performing behavior assessments and modification activities.
- Ability to recognize and identify degrees of similarities or differences between characteristics of colors, shapes, sounds, odors and textures associated with job-related objects, materials and tasks.
- Ability to exert moderate but not constant physical effort, typically involving some combination of stooping, bending, kneeling, sitting, standing, crouching, and lifting, carrying objects and handling animals.
- Ability to sustain physical activity and concentration as required to complete tasks.

#### Work environment:

- Work is performed indoors and outdoors at an animal shelter. Potential for exposure to zoonotic diseases, dangerous and fractious animals, high noise levels, hazardous chemicals, anesthetics and sharp objects. While performing the duties of this job, the employee is regularly exposed to noxious odors, fumes, and airborne particles (including allergens such as animal fur and dander); toxic or caustic chemicals; and potentially volatile situations which can present risk of violence or injury. The noise level in the work environment is usually moderate to loud.
- Allergic conditions, which could be aggravated when handling or working with animals, may be a disqualification.

## Hours:

• Based on operational requirements. Must be available full-time, which will include some evenings, weekends and holidays. Greenhill employees may be called to work in the event of a local disaster, inclement weather, or other emergency situation, and are expected to perform emergency service duties as assigned.

The above information has been designed to indicate the general nature and level of work performed by an employee in this role. It is not a comprehensive inventory, or all duties, responsibilities, and qualifications of employees assigned to this job. Management has the right to add to, revise, or delete information in this description.

## **EOE Policy**

GHS is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment, without regard to race, color, creed, religion, sex, national origin, ancestry, gender, gender identity or expression, age, marital or domestic partner status, citizenship status, sexual orientation, disability, military or veteran status, or any other characteristic protected by applicable federal, state or local laws, regulations, or ordinances. Applicants with disabilities may be entitled to a reasonable accommodation under the terms of the Americans with Disabilities Act and certain state or local laws.